WE OFFER SUPPORT WITH:

- Preparing for and attending meetings
- Writing letters
- Understanding reports
- The EHCP process and reviews
- Appeals and Tribunals
- Admissions and Exclusions
- POST 16 provision
- Working in partnership with schools and the Local Authority to develop positive relationships

CONTACT DETAILS:

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NORTH NORTHANTS SEND INFORMATION ADVICE SUPPORT SERVICE

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WE ARE:

North Northants Special Education Needs and Disabilities, Information, Advice and Support Service (SEND IASS) is a statutory provision operating at 'arm's length' of the Local Authority.

We provide free, confidential, impartial advice, guidance and support to children and young people with SEND, and their parents and carers.

North Northants IASS, empower children and young people with SEND and their parents and carers, to understand their entitled rights, fulfil their aspirations and reach their potential.

The experienced team of officer's are independently trained in special educational needs and disabilities (SEND) and have a wealth of experience and knowledge across education, health, and social care.

We provide a range of flexible services which include training, referrals to statutory and voluntary agencies, access to local and national support groups, a telephone advice line operational Monday to Friday and in-person appointments.

We are driven to improve our community identity and strengthen our working relationships to meet need, and to ensure the voices of our children, young people, and parents and carers are heard.

WE GIVE:

Information, advice and support to children, young people and parents/carers around special educational needs and disabilities (SEND). This includes health and social care where it is linked to education. You can contact our advice line between 9:30am – 4:30pm Monday to Friday by phone, email, or through our website. We offer casework support, training, a range of information booklets and process packs, and resources.

WE HAVE:

A Steering Group which includes parents/carers and representatives from local voluntary groups, Children's Services, the Parent Carer Forum, Education, Health and Social Care, and a Young Persons Action Group where we gather feedback to ensure their voice are heard. Together, we plan the services we offer across North Northants.

WE GIVE INFORMATION ON:

- The law on Special Educational Needs and Disability (SEND), Health and Social Care (where they link to education)
- Local policy and practice
- Personal budgets and working together
- The Local Offer
- Education Health and Care Plans (EHCP)
- Transition arrangements
- Mediation and dispute resolution
- Special Educational Needs & Disabilities Tribunal Service
- Complaints procedures

WE GIVE ADVICE ON:

- Gathering, understanding, and interpreting information
- Signposting to other services for information, advice, and support
- What to do when things go wrong
- How to get the best from a meeting