



**Henry Chichele**  
Primary School

*Everyone working together for lifelong learning*

# Parent Opinion Survey Feedback Report

JANUARY 2021

MR DAINTY



In January 2021, we surveyed all parents in order to establish their opinion on what our school does well and where we can improve. We believe that all feedback is invaluable and we use this to inform our school development planning.

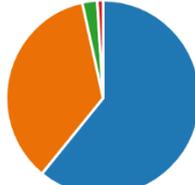
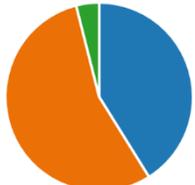
This survey was run at the very beginning of term, a term where our new headteacher started working at the school. Therefore, responders were asked to reflect their answers on their experience of the school prior to January 2021.

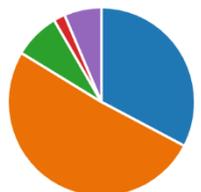
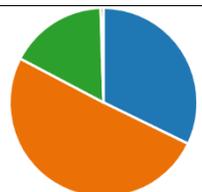
We were very pleased to receive a brilliant **202** (53%) responses. The respondents represented a good range of our pupils across the school:

Year Group	Number of Respondents
Reception	41 (69%)
Year 1	29 (49%)
Year 2	28 (54%)
Year 3	32 (57%)
Year 4	27 (46%)
Year 5	17 (40%)
Year 6	28 (51%)

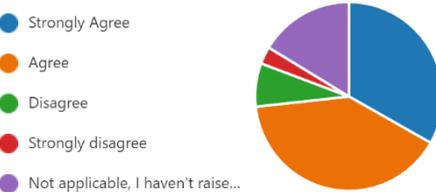
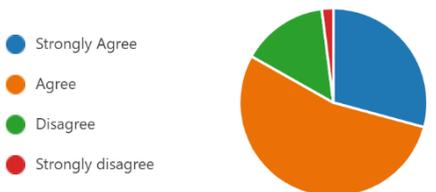
At the time of reporting (April 2021), we have already actioned some of the points raised here. Where this is the case, this has been highlighted in the final column of the next table. If we haven't actioned anything yet, we have detailed what our plan is to address the development point. Where more information can be found outside of this report, a link has been provided.



Question	Response	Analysis	Action Already Taken or Next Steps
My child is happy at school...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> </ul> 	97% of parents strongly agree or agree that their child is happy at school!	Of course, we aim for 100% of children to be happy in school and where we are aware that children are not happy, we will work with parents to address any issues that arise quickly.
My child feels safe at school...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> </ul> 	97% of parents also say that their child feels safe at school.	Safety is our priority so we will ensure that any issues that are brought to our attention about safety in school are addressed very quickly and adequately.
My child makes good progress...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> </ul> 	96% of parents believe that their child makes good progress.	<p>We are aware that recent national events have impacted on the progress that many children have been able to make academically.</p> <p>Beginning in March 2021, we are tightening our systems of monitoring academic progress. We will introduce standardised testing 3 times a year and teachers will be supported by their colleagues to ensure we are all doing everything we can to ensure that all children have the best chance of reaching their potential.</p>

Question	Response	Analysis	Action Already Taken or Next Steps
My child receives appropriate homework...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> </ul> 	12% of parents disagreed that their child receives appropriate homework	We have since carried out another detailed survey to parents about homework. From these responses we have <a href="#">changed our approach across the school</a> . We will review this approach again in our next parent opinion survey to see impact.
Staff ensure all children are well behaved...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> <li><span style="color: purple;">●</span> Don't know</li> </ul> 	10% of parents disagree with this statement while a further 6% don't know	All staff hold high expectations of behaviour for all children and staff do their very best to ensure these are met by all children at all times. However, we know that sometimes children struggle and will have a blip. In the summer of 2021, staff are receiving high quality training in this area which will lead to a review of our behaviour policy.
Incidents of bullying are dealt with effectively	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> <li><span style="color: purple;">●</span> Don't know</li> </ul> 	43% of parents 'don't know' which we assume is because they have not had experience of this. However, 12% disagree.	From April 2021, we have changed our approach to monitoring behaviour which will allow us to track incidents better and spot patterns. We have also introduced some restorative practice in Spring 2021, with huge success. However, this area requires further investigation. Therefore, during the Summer 2021, we will be reviewing our anti-bullying policy and working with children in school to ensure they feel supported by staff and confident to report incidents that make them feel uneasy.
I receive valuable information about my child's progress...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> </ul> 	17% of parents feel they do not receive valuable information about their child's progress	As the new headteacher, this result was surprising having heard the process the school currently uses. Therefore, we will be surveying parents on this in more detail to make sure the information we share is more valuable in the future.



Question	Response	Analysis	Action Already Taken or Next Steps
<p>The school responds well to concerns I raise...</p>		<p>10% of parents disagree</p>	<p>All staff at Henry Chichele are fully committed to working with parents for the benefit of the children. We commit to ensuring that all concerns raised are heard and comments taken on board. We are also increasing the number of opportunities parents have to give us their feedback. Your views are important to us.</p>
<p>As a parent, I feel I have valuable opportunities to be involved in my child's learning...</p>		<p>17% of parents disagree that they have valuable opportunities to be involved in their child's learning</p>	<p>As a result of the COVID-19 pandemic, as well as now operating as a full 2-form entry primary school, we are in the position to review our regular and annual events calendar. We will take this feedback, along with the response to the feedback on information received about your child's progress, on board when planning future activities.</p>



Question	Response	Analysis	Action Already Taken or Next Steps
I find the school website useful...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> <li><span style="color: purple;">●</span> Other</li> </ul>	15% of parents disagree or said that they agreed but wasn't easy to navigate	<p>Some comments suggested that the website was difficult to use and things were not easy to find.</p> <p>In March 2021, we launched our new look website which, we believe, is now better organised and easier to read. Early feedback from parents suggests they think so too.</p>
What do you use the website for?	<p>There were 152 responses to this question.</p> <p>Main responses included:</p> <ul style="list-style-type: none"> <li>• Term dates</li> <li>• To retrieve home schooling work</li> <li>• Check policies</li> <li>• Staff email addresses</li> <li>• Check the calendar</li> <li>• Checking any updates</li> <li>• For the newsletter</li> </ul>		<p>We are aware that we have not yet re-established the school calendar on our website but please be sure that we will do because we know this was a useful tool for many.</p> <p>Over the summer term we will also be increasing the amount of information available on our website about our curriculum.</p>
During school closure, provision for my child was useful, helpful and enabled my child to continue school work from home...	<ul style="list-style-type: none"> <li><span style="color: blue;">●</span> Strongly Agree</li> <li><span style="color: orange;">●</span> Agree</li> <li><span style="color: green;">●</span> Disagree</li> <li><span style="color: red;">●</span> Strongly disagree</li> </ul>	65% agreed while 35% disagreed	<p>From this survey, this area was our weakest scored response. However, because of the situation we found ourselves in from the evening of 4<sup>th</sup> January 2021, parents are already aware that we acted quickly in order to increase the effectiveness of our approach to home learning with the introduction of Microsoft Teams and 'live' lessons. Once again, thank you for your support in making this a success through challenging times for everyone.</p>



Question	Response	Analysis	Action Already Taken or Next Steps
Could you give any further detail to why you have answered as you have to the previous question?	<p>Many comments recognised the developments we quickly undertook in early January. However, some highlighted why they disagreed with the previous question stating that:</p> <ul style="list-style-type: none"><li>• Lack of academic support previously received</li><li>• Little to no communication from teachers in lockdown 1</li><li>• No opportunity for children to get feedback on their completed work as there was no facility to return work</li></ul> <p>However, some highlighted where the provision was successful:</p> <ul style="list-style-type: none"><li>• Plenty of work provided to complete</li><li>• Use of Tapestry was useful</li><li>• Accessing work was easy from the website</li></ul>		
Would you recommend Henry Chichele to other parents?	<p>● Yes</p> <p>● No</p> 	97% would recommend Henry Chichele	Ensure this is 100% next time!



Finally, we asked parents how Henry Chichele could be even better and also left a space for any other comments. Here is a summary of the responses:

Henry Chichele would be even better if:	Action Taken or Next Steps
<ul style="list-style-type: none"> <li>• Communication was clearer and more timely</li> <li>• A better sense of community was established where teachers and parents work together for the best outcomes for all children. At times it has felt like parents are treated as a nuisance.</li> <li>• More regular feedback to parents about how their child is making progress either through more regular parents evenings or reports sent home.</li> <li>• More consultation with parents before decisions made</li> <li>• The anti-bullying policy could be improved.</li> <li>• Clubs were reintroduced.</li> <li>• Opportunities to grow children’s musical abilities were more widely available and a school choir.</li> </ul>	<ul style="list-style-type: none"> <li>• We will consider our communication avenues and timings to ensure we are giving clear information in good time. Early feedback suggests we are moving in the right direction with this.</li> <li>• We share the same aim of establishing a strong and positive partnership with parents. We will take this feedback on board and ensure that working together is a main priority.</li> <li>• As mentioned above, we will look to carry out another survey in order to establish the requirements of parents in regards to the information given at parents evening and through reports to ensure this information is useful.</li> <li>• Where possible, we will consult with parents about the decisions that we make or to ensure the parent view is taken into account when planning ahead. Sometimes this is not possible or appropriate to do.</li> <li>• A review of the anti-bullying policy will take place</li> <li>• Some of our after school club provision is returning after the Easter period. However, due to social distancing requirements, this will still be limited but will increase as time goes on.</li> <li>• Through our review of our full curriculum, we will ensure that there are appropriate opportunities to grow children’s abilities in all areas of the curriculum, including the arts.</li> </ul>



**Any other comments:**

"The reception team have done a fantastic job, in very difficult circumstances and they deserved to be recognised for how hard they have worked to induct a new cohort into the school."

"I would just like to thank you all for the support through the last 10 months. I genuinely think the school has done a great job and I am excited about the new things being put in place to make things even better!"

"My son loves Year 6 and his teacher is his role model. He finds lessons interesting and challenging. If he has an issue he speaks to the teacher and it is dealt with in a very efficient way. He loves going to school on a daily basis and I know my son is nurtured and he thrives in the Year 6 environment."

"Henry Chichele is a really Good School with incredible staff, you can tell everyone is trying and are committed."

"I am very interested to see the changes in the school under a new head and must say that improvements are already being seen in the quality and level of communications, so I am confident that things will get even better once normal life is resumed."

"We are very happy, our daughter is very happy and we couldn't ask anymore of the school or teachers"

"I have always found teachers respond swiftly to emails and concerns.

I am grateful for ALL the staff's hard work and support during the pandemic, enabling me and my husband to go out to work"